

UNIVERSITY MEDICAL CENTER OF SOUTHERN NEVADA
RFP No. 2011-16
PCI Compliance Services

August 2, 2011

ADDENDUM NO. 1

QUESTIONS / ANSWERS

- Q.1 Do security policies, standards and/or procedures need to be developed as part of the project?**
A.1 Yes
- Q.2 Are external and/or internal vulnerability assessments wanted as part of the project?**
A.2 Yes
- Q.3 Are external and/or internal penetration tests wanted as part of the project?**
A.3 If required based on UMC's merchant level.
- Q.4 Is a formal risk assessment wanted as part of the project?**
A.4 Yes
- Q.5 Is formal PCI DSS training wanted as part of the project?**
A.5 Yes; program needs to be transferred to Customer for ongoing delivery.
- Q.6 What criteria will UMC use to determine when the project is complete?**
A.6 Completion of deliverables stated in RFP and subsequent SOW as agreed by UMC and successful Provider.
- Q.7 How many different organizational units within the customer process, transmit and/or store credit card data?**
A.7 Unsure; possibly five.
- Q.8 Does the customer have a chief information security officer (CISO) or other employee fully focused on information security?**
A.8 Yes, Information Security Officer.
- Q.9 Would UMC be interested in a merchant service provider whose CISP/PCI processing system technology take all the transactions out of the scope of PCI, as a preferable option to having both a merchant service provider and a penetration service?**
A.9 No
- Q.10 Is having a long PCI compliance practice a hard requirement for a bidder to have?**
A.10 Not a hard requirement, we'd still be interested in reviewing the offering.

The RFP due date of **Tuesday, August 23, 2011 at 2:00:00 P.M.** remains the same. Should you have any questions, please contact me at (702) 207-8291 or via email at Rebekah.holder@umcsn.com.

Issued by:

Rebekah Holder
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UMC